

## Main Asylum Office Webpage:

What is asylum and who is eligible?

- Link to USCIS webpage explaining asylum and who qualifies
- One year bar and other asylum bars
- Link to I-589 form

How and where do I file for asylum?

- I never filed for asylum before, and I have never previously been a dependent on the asylum case of a parent or spouse
  - o Link to I-589
  - o Mailing address to file (Service Center)
  - o What happens after I file?
    - Receipt, Biometrics, Backlog, Interview, Decision
- I filed for asylum before, or I was a dependent on the case of a parent or spouse, but asylum was denied by the Asylum Office and now I am filing again
  - o Link to I-589
  - o Where to file (local office)
  - o What happens after I file?
    - Receipt, Biometrics, Backlog, Interview, Decision
- I filed for asylum before, or I was a dependent on the case of a parent or spouse, but asylum was denied by an Immigration Court
  - o Rules about jurisdiction of the asylum office
  - o Link to EOIR
- I filed for asylum before, or I was a dependent on the case of a parent or spouse, but I do not know the outcome
  - o Link to FOIA form
  - o Explanation about filing at the Service Center or filing at the local Asylum Office

I already filed, but did not receive a receipt

- Explanation of how long it normally takes to get a receipt, and that receipt is sent to the mailing address listed on the form I-589
- Link to USCIS webpage to Check Case Status
- Explanation and links for how to get help if the receipt is delayed

I already filed, but did not receive a fingerprint/biometric notice

- Explanation of how long it normally takes to get a fingerprint/biometric notice, and that the notice is sent to the mailing address listed on the form I-589
- Link to USCIS webpage to Check Case Status
- Explanation and links for how to get help if the fingerprint/biometric notice is delayed

I already filed, but did not have an interview

- Information about LIFO, wait times, backlog
- Link to USCIS webpage to Check Case Status
- Link to local office (see chart below)

<p>I already filed and had an interview, but I did not get a decision</p> <ul style="list-style-type: none"> <li>- Reasons for delay</li> <li>- Link to USCIS webpage to Check Case Status</li> <li>- What can be done about delay <ul style="list-style-type: none"> <li>o Contact or make an appointment at the local office</li> <li>o Link to local office</li> </ul> </li> </ul>
<p>I have a second or subsequent interview</p> <ul style="list-style-type: none"> <li>- Explanation for why this happens</li> <li>- Procedure is the same as the first interview <ul style="list-style-type: none"> <li>o Link to local website</li> </ul> </li> </ul>
<p>I moved, what do I do?</p> <ul style="list-style-type: none"> <li>- Explanation about what to do</li> <li>- Link to AR-11</li> </ul>
<p>I need to travel while my asylum case is pending, what do I do?</p> <ul style="list-style-type: none"> <li>- Explanation of Advance Parole</li> <li>- Link to I-131</li> </ul>
<p>I received a Request for Evidence</p> <ul style="list-style-type: none"> <li>- Why did I get an RFE?</li> <li>- Follow instructions on the RFE, file on time</li> </ul>
<p>I received a Notice of Intent to Deny</p> <ul style="list-style-type: none"> <li>- Why did I get a NOID</li> <li>- Follow instructions on the NOID, file on time</li> </ul>
<p>I received a Final Denial</p> <ul style="list-style-type: none"> <li>- What does this mean</li> <li>- What if I think this decision is wrong? <ul style="list-style-type: none"> <li>o Request to reconsider</li> <li>o File again for asylum</li> </ul> </li> </ul>
<p>I need to add a dependent spouse of child to make pending asylum case</p> <ul style="list-style-type: none"> <li>- Explanation for how to add a dependent</li> </ul>
<p>I need to apply for a work permit</p> <ul style="list-style-type: none"> <li>- Explanation for how and when to file (for principal and dependents)</li> <li>- Link to I-765</li> </ul>
<p>I received a Referral Notice and Notice to Appear</p> <ul style="list-style-type: none"> <li>- What does this mean <ul style="list-style-type: none"> <li>o Information about EOIR court hotline</li> <li>o Link to EOIR</li> </ul> </li> <li>- What if I think this decision is wrong?</li> </ul>

<ul style="list-style-type: none"> <li>○ Request to reconsider</li> </ul>
<p>I was granted asylum</p> <ul style="list-style-type: none"> <li>- What should I receive after asylum is granted <ul style="list-style-type: none"> <li>○ I-94, EAD,SSN</li> </ul> </li> <li>- Bringing immediate relatives to the U.S. (I-730)</li> <li>- Traveling outside the U.S. <ul style="list-style-type: none"> <li>○ Refugee Travel Document (I-131)</li> <li>○ Traveling with your passport</li> </ul> </li> <li>- Public and education benefits</li> <li>- Filing for a Green Card</li> </ul>
<p>What is Withholding of Removal?</p> <ul style="list-style-type: none"> <li>- Brief explanation</li> <li>- Asylum Office cannot grant such relief; only an Immigration Court</li> </ul>
<p>What is the United Nations Convention Against Torture?</p> <ul style="list-style-type: none"> <li>- Brief explanation</li> <li>- Asylum Office cannot grant such relief; only an Immigration Court</li> </ul>
<p>Asylum Seeker Resources</p> <ul style="list-style-type: none"> <li>- Link to non-profit organizations</li> <li>- Link to BIA decisions</li> <li>- Link to Asylum Office Stakeholder Meeting notes</li> <li>- Link to EOIR</li> <li>- Link to USCIS memos related to asylum</li> </ul>
<p>News and Updates</p>

## Local Asylum Office Webpage:

Office contact information <ul style="list-style-type: none"><li>- Mailing and physical address</li><li>- Public phone number and email</li></ul>
Inclement Weather Announcements/Office Closings
Office specific backlog and information about how that office is working through the backlog (oldest to newest, newest to oldest, something else)
Information about which backlog cases the offices is currently working on (similar to the Asylum Office Scheduling Bulletin)
Information about how to expedite <ul style="list-style-type: none"><li>- Specific criteria to expedite<ul style="list-style-type: none"><li>o Link to necessary forms and expedite procedure</li></ul></li><li>- Information about what happens when you file an expedite request; will you get a response, and when?</li></ul>
Information about how to short list (if any) <ul style="list-style-type: none"><li>- Specific criteria to get onto short list<ul style="list-style-type: none"><li>o Link to necessary forms and procedure for short list</li></ul></li><li>- Information about what happens once you are on the short list, how many people are on the list, and who from the list is currently being interviewed</li></ul>
Information about how to submit evidence: Deadlines, number of copies, format
Information for making an appointment <ul style="list-style-type: none"><li>- What can you do at an appointment?</li><li>- Criteria for getting an appointment</li><li>- Link to make an appointment (INFOPASS)</li></ul>
Information about interviews <ul style="list-style-type: none"><li>- When to arrive, what to bring, who to bring (dependents)</li><li>- What happens at the interview</li><li>- Interpreter</li></ul>